

Proof of Identity Guidance

One of the following:

- Copy of current valid full passport
- Copy of current United Kingdom, EU, Isle of Man, Channel Islands photo-card driving licence
- Copy of current identity card issued by the UK Identity and Passport Service to a non-UK national resident in the UK

AND

One of the following:

- Bank statement evidencing name and address which is less than three months old*
- Utility bill less than three months old*
- Council tax bill for the current year
- Council rent book showing the rent paid for the last three months
- Mortgage statement for the most recent year*

* These must either be paper format or in PDF format. Screenshots will not be accepted

Please note that there may be additional documents that you will need to provide if your claim relates to a business, or if you are acting on behalf of a Probate matter (for example, if you are a Trustee or Executor). This information will be requested from you in addition to the above ID documents.